

REMARKS/ARGUMENTS

In the Office Action dated February 9, 2006 ("Office Action"), claims 1-147 were rejected. An advisory action was mailed May 2, 2006 ("Advisory Action"). In this Amendment Applicants respectfully request reconsideration of the application for the reasons discussed below.

Examiner Interview

Applicants thank the Examiner for the courtesy extended in granting an interview, which took place July 31, 2006. Applicants' representative explained that the reference Rajarajan did not meet the claim limitations, even in combination with the reference Elsey. Applicants' representative also discussed a possible amendment of claim 1 to provide further detail as to the communication server and the logic that stores, in the CIS, a user profile.

Rejection of Claims 1-3, 9-15, 17-22, 25-33, 36, 37, 39, 40, 46-49, 50-51, 58-64, 66-72, 74-83, 85-89, 91-93, 95-103, 106-112, 114-119, 122-130, 132-134, 136, 137, and 140-147 Under 35 U.S.C. § 103(a)

Claims 1-3, 9-15, 17-22, 25-33, 36, 37, 39, 40, 46-49, 50-51, 58-64, 66-72, 74-83, 85-89, 91-93, 95-103, 106-112, 114-119, 122-130, 132-134, 136, 137, and 140-147 were rejected under 35 U.S.C. § 103(a) as being unpatentable by U.S. Patent No. 6,950,990 ("Rajarajan") in view of U.S. Patent Publication No. 2004/0258231 ("Elsey"). Applicants respectfully traverse the rejection for the reasons set forth in Applicants' previous response. Additionally, Applicants traverse the reasons for rejection set forth in the Advisory Action.

To expedite processing of the present application to allowance, Applicants have amended the claims as set forth above. Applicants reserve the right to pursue such claims without amendment in a continuation application.

The Advisory Action states that, with regard to Rajarajan, "a user profile for use with the communication server is constituted." As explained in Applicants' prior response, the cited portion of Rajarajan explains that the server computer system 104 is used to manage one or more resources

108. However, there is no teaching of storage in such resources 108 of a user profile with all user-related information for use with server computer system 104. Applicants believe the Advisory Action is incorrect in stating that, because 108 may contain user accounts and information in 108 “may be manipulated by” server 104, that there is a user profile on resources 108 with all user-related information for use with server computer system 104. Although Rajarajan discusses user information, Rajarajan does not teach or suggest the user-related information for use with server computer system 104 claimed and discussed in the prior response.

Additionally, claim 1, as amended, now includes “logic that stores, in the CIS, user profiles with all of the communication server’s user-related information.” Rajarajan does not teach the claimed user profiles with all of the communication server’s user-related information. Additionally, Rajarajan does not teach storing, in the CIS, such claimed user profiles with all of the communication server’s user-related information.

The Office Action argues that Rajarajan teaches the claimed communications server. Applicants do not agree. In contrast to a communication server, element 104 of Rajarajan is a “server computer system.” There is no teaching or suggestion in Rajarajan that such “server computer system” is a communication server, in particular one including an interface to a telecommunications network for speech communication. Additionally, in claim 1, as amended, the communication server includes:

- logic that handles calls;
- logic that asks a caller to record a voice message; and
- logic that accesses a corporate information system (CIS).

Claim 1 also includes “a plurality of speech terminals coupled to the communications server through the telecommunications network, the speech terminals accessing data in the CIS through voice or other signals.” For the use of speech terminals, the Office Action pointed to the reference Elsey, arguing that it would be obvious to include the ability of accessing employee records kept in a storage system, coupled to a communication server, through the use of speech terminals, as taught by Elsey in the system of Rajarajan to arrive at the claimed communication system to access employee

records. Applicants disagree. Applicants believe there is no motivation or suggestion to modify Rajarajan in view of Elsey.

In particular, even if one desired to access employee records kept in the Rajarajan system through the use of speech terminals, there is no suggestion that such access would take place through converting the "server computer system" 104 of Rajarajan to a communication server, and there is no suggestion that one would modify server computer system 104 to include an interface to a telecommunications network for speech communication. Rajarajan states that "The server computer system 104 is used to manage one or more resources 108. The resources 108 generally relate to computer-resources that may be managed by a network administrator." Thus, the server computer system appears to be directed to managing the resources, and there is therefore no teaching or suggestion for use of such "server computer system" for accessing employee records through the use of speech terminals.

Additionally, even if Rajarajan included speech terminals somewhere in its network, one would not be motivated to modify Rajarajan's server computer system 104, which is directed to managing resources, to include logic that handles calls, logic that asks a caller to record a voice message, and logic that accesses a corporate information system (CIS).

Thus, as discussed above, several elements of claim 1 are not taught or suggested by the references, even in combination. However, in order to establish prima facie obviousness, all such limitations would have to be taught or suggested by the prior art. MPEP 2143.03 ("To establish prima facie obviousness of a claimed invention, all the claim limitations must be taught or suggested by the prior art."). Additionally, it is believed that for the reasons stated above, one would not be motivated to combine the references to achieve the claimed invention. Thus, a prima facie case of obviousness has not been established with respect to claim 1 and removal of the rejection is respectfully requested.

Thus, it is believed that the references fail to teach or suggest the invention of claim 1 and removal of the rejection of such claim is respectfully requested.

Claims 50 and 99 were rejected on the same basis as claim 1. Because it is believed that the rejection of claim 1 should be removed for the reasons stated above, it is believed that the rejection of such claims 50 and 99 has been addressed and that such rejection should also be removed.

The dependent claims in the application, namely claims 2-49, 51-98, 100-147 depend (directly or indirectly) from such claims that are believed patentable as discussed above. Further, it is believed that such claims recite unique combinations not taught or suggested by the references. Therefore, the rejection of such claims has also been overcome, and removal of the rejection of such claims is respectfully requested.

CONCLUSION

Applicants submit that the instant application is in condition for allowance. Should the Examiner have any questions, the Examiner is requested to contact the undersigned attorney.

The Commissioner is authorized to charge any additional fees which may be required, including petition fees and extension of time fees, to Deposit Account No. 23-2415 (Docket No. 30519.701.201).

Respectfully submitted,

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